

ORIGINAL John E. Coleman 2016 N. Anthem Heights Drive Anthem, AZ 85086 , J23) 551-3105 Fax: (623) 551-3106

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May 19, 2003

Arizona Corporation Commission DOCKETED

Arizona Corporation Commission

Utilities Division

1200 West Washington

Phoenix, AZ 85007 (602) 542-4251

DOCKETED BY

WS-01303A-02-0867

RE: Docket number Increase

WS-01303A-02-0869

WS-01303A-02-0870 W-01303A-02-0908

To Whom It May Concern:

MAY 2 3 2003

WS-01303A-02-0868 Arizona-American Water Company Rate

I am a resident of Anthem, Arizona, and as such, subscribe to the services of Arizona-American Water Company. It has recently come to my attention that you are looking into the pending rate increase which has been requested by Arizona-American Water Company.

I am contacting you today to express my concern over this rate increase. Based on the information I have received. I am concerned that the rate increase requested is not reasonable. My specific concerns are as follows:

- A substantial portion of this increase is to offset new "infrastructure" costs. It is not clear what those costs include, and I am concerned that some of the costs do not directly relate to the water and sewer infrastructure of Anthem.
- 2. Based on comments by AZAWC in the local newspapers, part of the rate increase is to offset past losses due to their use of overly optimistic growth forecasts for Anthem in determining their initial rates. Actual growth rates for Anthem have exceeded initial Del Webb forecasts, and build-out is scheduled much earlier than originally anticipated. These conditions should lead to greater PROFITS for AZAWC, not losses. Therefore, I have serious doubts that the real cause of AZAWC's losses has much to do with the growth forecasts.
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- 4. Finally, based on comments by AZAWC in the local newspapers, it appears that AZAWC is requesting a relatively high profit margin in this

rate increase. I received my first bill today and it is already ridiculous. \$60.13 just to establish an account and then \$40.00 for water and sewage for 20 days only. I live by myself, I don't have landscaping (yet), and I was out of town for ½ of the 20 days in question. This is absurd to even think of allowing a rate increase when the current rate is already highly inflated. I lived in Scottsdale for 6 years and the rates were reasonable. Why is it already so much more expensive in Anthem?

Thank you in advance for protecting our interests and handling this matter to the best of your ability.

Sincerely,

John Coleman
Anthem Resident

ARIZONA CORPORATION COMMISSION

[MAY 2 3 (00)]

May 20, 2003

Arizona Corporation Commission Utilities Division 1200 West Washington Phoenix, AZ 85007 (602) 542-4251

RE: Docket number WS-01303A-02-0870, Arizona-American Water Company Rate Increase

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Sincerely,

Alan & Mable Lew

41505 N. Mill Creek Way Anthem, Arizona 85086

Arizona Corporation Commission **Utilities Division** 1200 West Washington Phoenix, AZ 85007 (602) 542-4251



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Sincerel

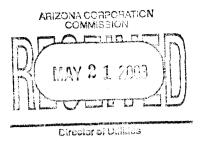
(Signature)

(Printed Name and Address)

3563 W. Asyton Dr.

March 2003

Arizona Corporation Commission Utilities Division 1200 West Washington Phoenix, AZ 85007 (602) 542-4251



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Sincerely,

Kim Brophey 40713 N Boone Ln.

Anthem, Az 85086

Arizona Corporation Commission Utilities Division 1200 West Washington Phoenix, AZ 85007 (602) 542-4251



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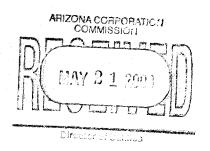
(Signature)

(Printed Name and Address)

3526 W. Morse

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(Signature)

RICHARD L. MIZEL (Printed Name and Address)

40556 N. TERRITORY Tr

May 19, 2003

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Cvnthia S. Ott

Thank you in advance for protecting our interests and handling this matter to the best of your ability.

Sincerely,

Kenneth K. Ott

3041 W. Keller Dr. Anthem, AZ 85086 May 18, 2003

Arizona Corporation Commission **Utilities Division** 1200 West Washington Phoenix, AZ 85007 (602) 542-4251



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HENRY J. WARE
(Printed Name and Address)

BARBARAL. WARE

3137WISTEINBEUL DR.

Anthem, Arizona 85086 I have a series of the series

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Sincerely,

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Printed Name and Address

2101 W. Cohen Tr.

Jerry Williamson

Arizona Corporation Commission Utilities Division 1200 West Washington Phoenix, AZ 85007 (602) 542-4251 R CEIVED

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Director of Utilities

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Sincerely,

Sarry K. Lewigumen (Signature)

(Printed Name and Address)

40702 N. LAUREL VALLEY WAY

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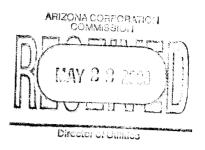
Sincerely,

Andrea J. KLINGENMEYER (Printed Name and Address)

40702 N. LAUREL VALLEY WAY

March 2003

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